



## NEWS September 2023

### Important information about changes to email providers that will affect many U3A members

As part of the TPG group, these Internet Service Providers (ISPs) will divest themselves of email services from mid-September 2023. **This will not affect your internet service, just emails.**

#### Providers Affected

AAPT	Adam	Chariot
Country Netlink	Grapevine	iiNet
Internode	IntraPower	Lebara Aust.
Netspace	Octa4	Origin Internet
Ozemail	Pipe Networks	RuralNet
Soul	TPG	TransACT
Westnet		

**You may have email addresses with these Internet Service Providers (ISP) that we are not aware of. These will need attention.**

If you have an email address from one of these providers in your personal record in our membership database you should have received an email from U3A Adelaide with the heading **U3A Adelaide : Important Notice for Email Users**. If you did not get the email, contact [sysadmin@adelaideu3a.org.au](mailto:sysadmin@adelaideu3a.org.au).

Please open the email, read it carefully and follow the instructions or you could lose your email.

You will need to transfer your email address to a new provider, The Messaging Company, before 15 September. You will be able to continue using your email and your email address **will not change**. If this is **not** done, your email account will be suspended and you will no longer be able to send or receive emails. You then have until 30 November 2023 when your email account will be deleted and can no longer be recovered. You won't be able to access any existing emails stored on the mail server. Any messages sent to your email

address will bounce back to the sender as undeliverable.

If you are not aware of or have not received any information about this from your email provider, we suggest you search the Internet for your Internet Service Provider with the phrase "email changes", for example, Westnet email changes, or iiNet email changes.

Once at the appropriate web page, you will see instructions as to how you can transfer your email to The Messaging Company, which will become your email provider. You **will not** lose any emails, contacts or calendar events as part of the transfer, but you should be aware they will be charging for your email service from 2024.

If you **don't** want to change to The Messaging Company, you do have the option of changing your email to a different provider. If you do you will get a **new email address** and you will have to transfer emails to the new mail box. We can't tell you how to do this, but, you should be able to back up your email and import it to any new provider. You will also have to advise everyone concerned of the change, **including changing your email address in your record in our database.**

The most obvious and safest is the free [Gmail](#) that you will already have if you use an Android phone. Also the free [Microsoft Outlook](#)/Hotmail service is very sound.

**We suggest you move to The Messaging Company as soon as possible to retain your email and gain some time to plan your next steps.**

### Equipment Damaged: Report!

We have had another case of damage (to a radio microphone) that was not reported to the office. Please report immediately because a delay in repairs magnifies the problem.

Roger Bills: AV Coordinator